

What is Early Help?

Early Help is a way of getting extra support when your family needs it. We aim to help families when difficulties first begin so that we can support you with finding solutions quickly and preventing things getting worse.

We provide one practitioner that can meet with you on a regular basis and work directly with you and your family.



How would my family be supported?



If you live in the Royal Borough of Kensington and Chelsea and have children aged 0-19yrs we can provide support tailored to your needs and what you identify as being your goals for change. We will agree a plan with you and this could include:

- > Parenting Techniques
- > Wellbeing support
- > Support to increase school attendance
- > Support with a child behaviour concern
- > Accessing local networks and activities
- > Building your confidence
- > Supporting school transition
- > Identifying and supporting young carers

How to find out more

If you would like to make a referral you can download our referral form from www.rbkc.gov.uk/earlyhelp



Please email the form to earlyhelp@rbkc.gov.uk and someone will contact you regarding the help we could offer.

If you would like to talk to someone please call Early Help on 020 7598 4608

Early Help Statutory Attendance Work

Attendance between 90-95%
Suggest School based responses to prevent escalation, school tries to identify the cause of absence and put in-school support/response in place. **The school may wish to serve a Penalty notice via the ACE team.**

IMPROVEMENT?

NO

YES

Referral to Early Help

Attendance drops below 90% (and absence is unauthorised) School complete Early Help referral form.

Case allocated within 5 days of receipt

- Statutory attendance introductory letter sent to family.
- Period of engagement and assessment of the family
- Team Around the Family meeting with school, other agencies and the family to agree a plan
- Attendance contract agreed for a set time period with the pupil and parents.
- Period of support given by practitioner via meetings with family and young person following up issues identified in the assessment and plan

School staff continue to monitor

Other Factors Relevant to Attendance Process:

- It is for the school to decide if they would like to issue a Penalty Notice to a parent for unauthorised absence or if they would like to refer to Early Help to address the underlying issues - **Please do not refer for a Penalty Notice (via ACE) and to Early Help at the same time.**
- Early Help aim to engage families in addressing issues around non-attendance and prosecution is considered only when families fail to engage in support and/or show no significant and sustained improvement in school attendance.

12 WEEKS MAX

IMPROVEMENT?

NO

YES

Review attendance contract

in a formal meeting in school

- **Formal Caution** given to parents
- If family engages set new targets in an **attendance contract** with a short time-frame (2-3 weeks)
- Continue with family support as above

Family supported to maintain attendance improvement and to address any underlying issues (boundaries/ routine/behaviour etc)

Attendance maintained for six weeks

CASE CLOSED

IMPROVEMENT?

NO

YES

Court action

- Referral to ACE team. *Intention to prosecute* letter sent to parents.
- Court papers/ evidence prepared.
- Summons issued.
- Court date set

As above

6 WEEKS